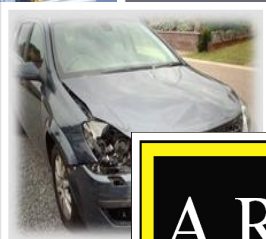


Improve Your Skills Increase Your Profit



Providing A Competitive Advantage Through Total Business Performance



Your Estimator sits at the heart of your business. It is his skills and abilities that provide the hub around which your repair process revolves. The complexity of modern vehicles requires a structured approach to assess the damage and then compile an accurate repair specification based upon the published method of repair.

The PAS 125 requires you to provide evidence of competency. The only accreditation for your estimators is the ATA Vehicle Damage Assessor but where do you get the essential training and continual support to ensure that your staff are best placed to achieve the desired result. ARC Support Services provides that Training and Support.

PART A: The On-Line Test

This One Day programme has been developed to cover the following areas:

1. VDA/PAS 125 Background.

This session reveals how the role of the estimator has changed. With the advent of PAS 125, it shows why technology employed in today's vehicles requires an advance approach to assessing a damaged vehicle and why a vehicle damage assessor needs to be a highly skilled individual who manages the process of creating accurate damage repair specifications.

2. Salvage Categorisation.

This session covers the history, explaining why the regulation was required, and when the code was introduced. An in depth explanation of the Code of Practice and how the **"Four Step Process"** should be applied, to ensure its applied consistently, guaranteeing its integrity.

Session includes a "30 Question" test paper.

3. Glass's Evaluator.

This session covers a full explanation of the **"Mechanics"** of Glass's Evaluator, including how to correctly use the software and apply the results in relation to the ATA Accreditation.

Session includes a "10 Question" test paper.

4. Structured Questionnaire.

This session evaluates the ability of the candidates in relation to the type of questions they will be expected to answer, in the On-Line test. it covers a number of areas from **Safety & Liability to Repair Methodology.**

Session includes a Test Paper of "100 Questions" (Time Limit)

With each session we provide a written report, in relation to the candidates performance throughout the topics covered. We shall also provide an individual training plan including topics for CPD (Continual Professional Development) required for staff in direct relation to PAS125. As successful providers of PAS125 compliant systems and solutions' the information provided in our written reports conform to section: **4.2.1- d, e, f, I & j,** of the **PAS125:2007**

Costs and Time Lines

£420: **1st candidate, per day.** (Additional candidates £210 each).

We come to you and train your staff on site!

Training is not expensive! "It's Priceless"

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